

## INTERNATIONAL SOS

### Support for HKUST students 24/7 while overseas

(Including students on exchange, overseas internships, service learning, competitions, etc.)

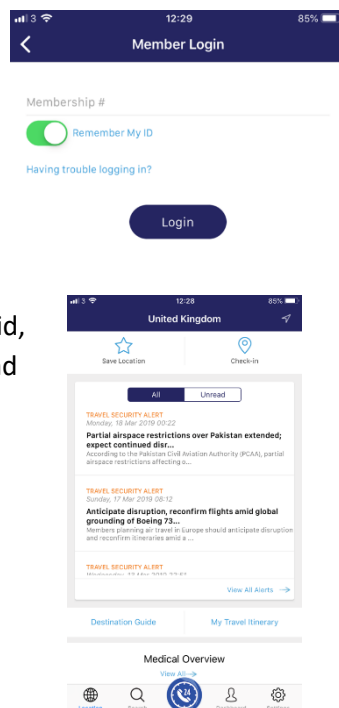
#### About International SOS

HKUST has partnered with International SOS (Intl.SOS), the leading travel health and safety assistance provider, to provide **worldwide medical and security support** for HKUST students. Before heading overseas, students can review the medical and security information about the destination country for pre-trip planning. When overseas, and in need of medical or security assistance, students can contact Intl.SOS for support.

Note that ISOS is not an **insurance policy**. It is important to ensure that you have adequate medical or travel insurance coverage before heading overseas.

#### Download the App

Download the app so that you can have instant access to country-specific medical and security alerts while abroad. It will also give you access to the nearest assistance call number.



- 1) Search and download the "International SOS Assistance" app in the app store.

Available for iOS, Android, Blackberry, Windows and Amazon smartphones

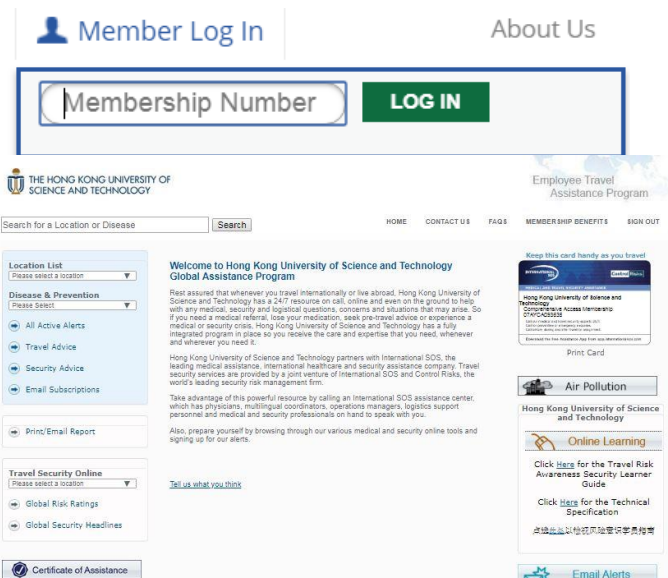
- 2) Enter the HKUST Membership ID: **07AYCA093635**

- 3) Enable GPS or Location Services

#### Visit the Intl.SOS Online Portal

Visit the Intl.SOS online portal before heading overseas so that you are well-prepared and informed on country-specific information.

- 1) Visit the ISOS website at: <https://www.internationalsos.com/en/>
- 2) Enter the HKUST Membership ID: **07AYCA093635**



**Call Intl.SOS 24/7 Assistance Center for a pre-travel medical & security brief and overseas medical, security and travel assistance:**

HK 24-hour center number: +852 2528 9900

#### Enquiries

For enquiries, please contact HKUST Office of Global Learning at [study.abroad@ust.hk](mailto:study.abroad@ust.hk).